



# Logistics Education And Pathways (LEAP)

Georgia



**BEGIN  
TODAY!**

## **BE THE TALENT EMPLOYERS ARE LOOKING FOR.**

Since Atlanta's beginning as "Terminus," it has served as a center of transportation and logistics. Today, Atlanta is the home to many logistics-intensive companies like Delta, The Home Depot, UPS, Coca-Cola, Porsche and more. Designed for 16-24 year-olds and Veterans, this program of 8 individual, stand-alone online courses will give you the knowledge needed to begin your career in many roles in logistics! Made possible by a generous grant from JPMorgan Chase & Co.!

### **WHY TAKE THE LEAP COURSES?**

- » **Learn at your own pace with our convenient online format and earn a GT certificate which is listed on your official Georgia Tech Professional Ed transcript**
- » **Receive career coaching, resume advice and attend career fairs and campus tours**
- » **Become more marketable to employers like Walmart, Delta, The Home Depot, UPS, Coca-Cola, Target, Amazon, Dart, General Mills and more!**
- » **Participate in optional online supply chain gaming and talk to industry experts**



### **WHO SHOULD SIGN UP?**

- » **Students interested in learning more about logistics while gaining exposure to the college environment through interaction with GT Faculty and student ambassadors**
- » **Individuals looking to increase their knowledge in logistics for personal growth or to get a job in logistics**
- » **Veterans seeking to commercialize their skills as they transition to the commercial sector**
- » **Companies looking to get their new hires up-to-speed quickly (reduced fees available for a limited time)\***

As an Equal Education Opportunity Institution, applications from veterans, underrepresented minorities and women are strongly encouraged. This program is currently tuition-free and accepting applications from 16-24 year-olds or veterans in Georgia. The program is being expanded to include the Southeastern US.

\*Employers and organizations who are interested in partnering (Pilot an internal cohort, Provide your logo so we can list your employment url to LEAP graduates and/or Contribute to support the program) should contact [Carole.Bennett@isye.gatech.edu](mailto:Carole.Bennett@isye.gatech.edu)

For more information or to apply, visit  
[scl.gatech.edu/LEAP](http://scl.gatech.edu/LEAP)



Supply Chain and  
Logistics Institute



## INTRODUCING YOU TO AN EXCITING CAREER IN LOGISTICS

A fast-track certification program to prepare Atlanta's entry-level workforce for high-growth careers within logistics: Moving the right product, to the right place, at the right price, at the right time while providing exceptional customer service! Each course is approximately 40 hours of online instruction. **APPLY NOW!**

### LEAP COURSES\*

1



#### LEAP: Supply Chain Management Principles

Prepares students in the basics of supply chain and supply chain's roles within organizations. The course includes defining supply chain management and the various domains within supply chain (e.g., customer service, manufacturing and service operations, order management, procurement and supply management, demand planning, inventory management, warehousing operations, and transportation operations). It includes an explanation of how the supply chain supports organizations' strategic and financial goals. **Possible positions include:** Purchasing clerk, material handler, logistics coordinator, merchandise buyer assistant, and supply coordinator.

2



#### LEAP: Warehousing Operations

Structured to prepare students in warehouse operations with a fundamental understanding of the physical, technological, process, and safety considerations of warehouse/distribution operations. Additional topics include: facility configuration, storage and handling techniques, metrics, customer service considerations, and the role of distribution operations in different industries. Includes exposure to bar-coding, picking and shipping processes, and storage and sorting systems. **Possible positions include:** Warehouse supervisor, receiving clerk, forklift operator, pickers, packers, shippers, and receivers.

3



#### LEAP: Transportations Operations

Prepares students in the basics of transportation operations and the role of transportation within an organization's overall supply chain. The course includes review of the key elements of transportation such as: modes of transportation, transportation technology, company roles and operations within the transportation field, the impact of transportation on the overall economy, sustainability in transportation, and how the field is evolving to meet future needs. **Possible positions include:** Dispatcher, transportation clerk, route driver, package deliverer, scheduler, and traffic clerk.

4



#### LEAP: Customer Service Operations

This course prepares students in the basics of customer service operations and the role of customer service within an organization's overall supply chain. The course includes presentations of the key elements of customer service including: the order management process, customer relationship management, management of challenging customers, effective customer communications, returns and reverse logistics, and performance metrics.

**Possible positions include:** Customer service agent, order management supervisor, and order entry clerk.

\*The 4 additional LEAP courses just added are: **LEAP: Demand Planning; LEAP: Supply Management and Procurement; LEAP: Inventory Management; and LEAP: Manufacturing and Service Operations.** Visit [scl.gatech.edu/leap](http://scl.gatech.edu/leap) for more info.

For more information or to apply, visit  
[scl.gatech.edu/LEAP](http://scl.gatech.edu/LEAP)



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